



## TSB PHONE NUMBERS

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Client Services

**0800 872 226**

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### Banking info that could help

- **TSB ATMs are currently not enabled to be used with hearing buds**, however you can use other banks' ATMs with this system at no extra cost (refer to separate article in this *Viewpoint*).
- **TSB Internet Banking**, mobile banking and phone banking can be set up at your local branch or over the phone, call 0800 872 226.
- **TSB Phone Banking** lets you check account balances, transfer funds, pay bills, and review past transactions. To get setup, call 0800 872 226.
- **TSB's Customer Engagement Centre** team can support you with all your banking needs from the comfort of your own home, or wherever you may be. Simply call 0800 872 226 between 8am-7pm weekdays, 9am-5pm weekends.
- You can also complete all your banking needs by visiting your local branch to bank in person.

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TSB have partnered with Digital Inclusion Alliance Aotearoa, which runs free community-based Stepping Up workshops to help people learn and build confidence in using computers and online technologies, including digital banking. Contact your local library or visit <https://steppingup.nz/> for more information.

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TSB suggests with **cheques going**:

1. Talk to the team at your local Branch or call the Customer Engagement Centre team on 0800 872 226 to discuss alternative ways to make and receive payments without cheques.
2. The TSB team are happy to guide you through any technology that you might be interested in learning, either in person or they can guide you over the phone.

***TSB will stop accepting cheques on 25 June 2021***

